

TENNESSEE REGULATORY AUTHORITY

Deborah Taylor Tate, Chairman
Pat Miller, Director
Sara Kyle, Director
Ron Jones, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

January 16, 2004

Mr. Charles L. Howorth, Jr.
Vice President-Regulatory
BellSouth Telecommunications, Inc.
Suite 2104
333 Commerce Street
Nashville, Tennessee 37201-3300

Dear Mr. Howorth:

Memphis-Shelby County Public Library and Information Center ("Petitioner") has filed the attached petition with the Authority for the allocation of N11 number 211 pursuant to BellSouth's tariff A139. The Petitioner seeks allocation of the 211 abbreviated dialing code for Shelby, Lauderdale, Tipton and Fayette County ("Proposed Coverage Area"). This matter has been assigned Docket No. 04-00008. Please inform the Authority by January 26, 2004 if the N11 number 211 is in use in the Proposed Coverage Area and, by whom (name and address).

If you have any questions concerning the matter, please call Patsy Fulton at 615-741-2904 ext. 193.

Yours truly,

Joe Werner, Chief
Telecommunications Division
Attachment (1)